

# EVOLUTION WALLS



[www.evolution-walls.com](http://www.evolution-walls.com)

## Evolution Walls

### Commercial Limited Warranty

What we cover: Evolution Walls planks will be free from manufacturing defects for a period of 5 years from the date of original purchase. Manufacturing defects are improper milling, delaminating, or assembly.

Only purchases made through authorized dealers are covered under this warranty. What you must do to keep the Warranty in effect: The planks must be used only indoors. The installation must be done in compliance with the written instructions, and humidity levels in the building should be maintained in the range of 30-55% RH before, during and after installation. Planks are not recommended in full bathrooms or kitchens.

Warranty Exclusions: What this Warranty does not cover No warranty coverage is provided for planks that contain obvious defects of any kind that were installed nonetheless. No warranty coverage for mismeasurement, installation error, wall or paint damage. No warrant for damage resulting from abusive conditions, misuse of product, freight damage, exposure to extreme heat, modification, alteration, or accidents including but not limited to severe impact, scratching, cutting, negligence, markers, crayons, ink pens or chemical damage. No coverage for scratches, indentations and marks that were obvious at time of installation, occur after installation on a single board or across multiple boards. NO Warranty coverage for improper cleaning - see instructions. Wood is a natural product; variations in its grain patter, color, and or texture are normal and are not considered defects and no warranty shall apply to those. The warranty will not apply to the natural color over time when exposed to fluorescent and sun light. Color match to other wood products such as moldings, stairs, cabinets. Thin planks are not load bearing, Wall decor like mirrors, pictures, and shelves can be mounted by drilling through the wallplanks, provided the underlying wall provides sufficient support i.e. wall studs). Use proper hardware to install any wall roller as per installation instructions. Wallpaper with texture should be removed. This writing is the complete and exclusive statement of the warranty and is in lieu of all other express and/or statutory warranties. Manufacturer disclaims, to the fullest extent permitted by Federal and State Law, all other warranties and guarantees, whether express or implied: including and implied representation or warranty as to merchantability or fitness for any particular purpose. The manufacturer assumes no liability for consequential, incidental, special or exemplary damages, so this exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state. The sole remedy provided herein is the is the repair or replacement of the defective products. Labor for installation or re-installation is not covered y this warrant. No installer, retailer, distributor, or agent has the authority to increase or alter the obligations or limitations of this warranty. Any and all disputed arising out of the purchase of this product or this warranty shall be subject to mandatory and binding arbitration in Wisconsin, pursuant to the rules of the American Arbitration Association. Manufacturer does not review claims unless product was purchased from an authorized retailer in the original packaging.

## How to make a Warranty claim:

Contact the Retailer where you purchased the planks within 30 days after detecting a potential defect to report the details. If they determine the issue is a manufacturing defect that was not apparent at time of installation, they will submit the claim in writing to authorized regional Distributor for further processing to Manufacturer. If claim is approved, the manufacturer has the option of offering to repair, replace or refund the original cost of the defective materials. Retailer will inform consumer regarding conclusion of claims. Warranty is limited to the cost of the planks only. Claim Inspection: If an inspection of a plank installation is determined necessary to gather information, only reports from manufacturer pre-authorized and approved independent inspectors will be allowed as evidence for claim resolution.